

Online Safety & E-Safety Policy

Document Control

This policy has been approved for	Manchester Muslim Preparatory School
operation within:	
Date of last review	September 2019
Date of next review	Summer 2020
Review period	1 Year
Policy status	Statutory
Owner	MMPS

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1. Aims

Our school aims to:

- ➤ Have robust processes in place to ensure the online safety of pupils, staff, volunteers and trustees
- > Deliver an effective approach to online safety, which empowers us to protect and educate the whole school community in its use of technology
- > Establish clear mechanisms to identify, intervene and escalate an incident, where appropriate

2. Legislation and guidance

This policy is based on the Department for Education's (DfE) statutory safeguarding guidance, Keeping Children Safe in Education (2019), and its advice for schools on:

- > Teaching online safety in schools
- > Preventing and tackling bullying and cyber-bullying: advice for headteachers and school staff
- > Searching, screening and confiscation

It also refers to the Department's guidance on protecting children from radicalisation.

It reflects existing legislation, including but not limited to the <u>Education Act 1996</u> (as amended), the <u>Education and Inspections Act 2006</u> and the <u>Equality Act 2010</u>. In addition, it reflects the <u>Education Act 2011</u>, which has given teachers stronger powers to tackle cyber-bullying by, if necessary, searching for and deleting inappropriate images or files on pupils' electronic devices where they believe there is a 'good reason' to do so.

The policy also takes into account the National Curriculum computing programmes of study.

3. Roles and responsibilities

3.1 The board of trustees

The board of trustees has overall responsibility for monitoring this policy and holding the acting head teacher to account for its implementation.

All trustees will:

- > Ensure that they have read and understand this policy
- ➤ Agree and adhere to the terms on acceptable use of the school's ICT systems and the internet (appendix 3)

3.2 The acting head teacher

The acting head teacher is responsible for ensuring that staff understand this policy, and that it is being implemented consistently throughout the school.

3.3 The designated safeguarding lead

Details of the school's DSL and deputy DSL are set out in our safeguarding and child protection policy

The DSL/ Acting Head Teacher takes lead responsibility for online safety in school, in particular:

- > Ensuring that staff understand this policy and that it is being implemented consistently throughout the school
- > Working with the ICT manager, computing coordinator, computing teacher and other staff, as necessary, to address any online safety issues or incidents

- > Ensuring that any online safety incidents are logged (see appendix 5) and dealt with appropriately in line with this policy
- > Ensuring that any incidents of cyber-bullying are logged and dealt with appropriately in line with the school behaviour / anti-bullying policy
- ➤ Liaising with other agencies and/or external services if necessary

3.4 The ICT manager

The ICT manager is responsible for:

- > Putting in place appropriate filtering and monitoring systems, which are updated on a regular basis and keep pupils safe from potentially harmful and inappropriate content and contact online while at school, including terrorist and extremist material
- > Ensuring that the school's ICT systems are secure and protected against viruses and malware, and that such safety mechanisms are updated regularly
- > Conducting a full security check and monitoring the school's ICT systems on a weekly basis
- > Blocking access to potentially dangerous sites and, where possible, preventing the downloading of potentially dangerous files
- > Ensuring that any online safety incidents are logged (see appendix 5) and dealt with appropriately in line with this policy
- > Ensuring that any incidents of cyber-bullying are dealt with appropriately in line with the school behaviour/ anti-bullying policy

3.5 All staff and volunteers

All staff, including contractors and agency staff, and volunteers are responsible for:

- > Maintaining an understanding of this policy
- > Implementing this policy consistently
- ➤ Agreeing and adhering to the terms on acceptable use of the school's ICT systems and the internet (appendix 3), and ensuring that pupils follow the school's terms on acceptable use (appendices 1 and 2)
- > Working with the DSL to ensure that any online safety incidents are logged (see appendix 5) and dealt with appropriately in line with this policy
- > Ensuring that any incidents of cyber-bullying are dealt with appropriately in line with the school behaviour policy

3.6 Parents

Parents are expected to:

- > Notify a member of staff or the acting head teacher of any concerns or queries regarding this policy
- > Ensure their child has read, understood and agreed to the terms on acceptable use of the school's ICT systems and internet (appendices 1 and 2)

Parents can seek further guidance on keeping children safe online from the following organisations and websites:

- > What are the issues? UK Safer Internet Centre
- > Hot topics Childnet International
- > Parent factsheet Childnet International

3.7 Visitors and members of the community

Visitors and members of the community who use the school's ICT systems or internet will be made aware of this policy, when relevant, and expected to read and follow it. If appropriate, they will be expected to agree to the terms on acceptable use (appendix 3).

4. Educating pupils about online safety

Pupils will be taught about online safety as part of the curriculum:

In Key Stage 1, pupils will be taught to:

- > Use technology safely and respectfully, keeping personal information private
- > Identify where to go for help and support when they have concerns about content or contact on the internet or other online technologies

Pupils in **Key Stage 2** will be taught to:

- > Use technology safely, respectfully and responsibly
- > Recognise acceptable and unacceptable behaviour
- Identify a range of ways to report concerns about content and contact

By the end of primary school, pupils will know:

- ➤ That people sometimes behave differently online, including by pretending to be someone they are not.
- > That the same principles apply to online relationships as to face-to-face relationships, including the importance of respect for others online including when we are anonymous
- > The rules and principles for keeping safe online, how to recognise risks, harmful content and contact, and how to report them
- > How to critically consider their online friendships and sources of information including awareness of the risks associated with people they have never met
- > How information and data is shared and used online
- ➤ How to respond safely and appropriately to adults they may encounter (in all contexts, including online) whom they do not know

The safe use of social media and the internet will also be covered in other subjects where relevant.

The school will use assemblies to raise pupils' awareness of the dangers that can be encountered online and may also invite speakers to talk to pupils about this.

5. Educating parents about online safety

The school will raise parents' awareness of internet safety in letters or other communications home. This policy will also be shared with parents.

Online safety will also be covered during parents' inductions.

If parents have any queries or concerns in relation to online safety, these should be raised in the first instance with the acting head teacher and/or the DSL.

Concerns or queries about this policy can be raised with any member of staff or the head teacher.

6. Cyber-bullying

6.1 Definition

Cyber-bullying takes place online, such as through social networking sites, messaging apps or gaming sites. Like other forms of bullying, it is the repetitive, intentional harming of one person or group by another person or group, where the relationship involves an imbalance of power. (See also the school behaviour policy.)

6.2 Preventing and addressing cyber-bullying

To help prevent cyber-bullying, we will ensure that pupils understand what it is and what to do if they become aware of it happening to them or others. We will ensure that pupils know how they can report any incidents and are encouraged to do so, including where they are a witness rather than the victim.

The school will actively discuss cyber-bullying with pupils, explaining the reasons why it occurs, the forms it may take and what the consequences can be.

Teaching staff are also encouraged to find opportunities to use aspects of the curriculum to cover cyber-bullying. This includes personal, social and health (PSHE) education, and other subjects where appropriate.

All staff, trustees and volunteers (where appropriate) receive training on cyber-bullying, its impact and ways to support pupils, as part of safeguarding training (see section 11 for more detail).

In relation to a specific incident of cyber-bullying, the school will follow the processes set out in the school behaviour and anti-bullying policy. Where illegal, inappropriate or harmful material has been spread among pupils, the school will use all reasonable endeavours to ensure the incident is contained.

The DSL will consider whether the incident should be reported to the police if it involves illegal material, and will work with external services if it is deemed necessary to do so.

6.3 Examining electronic devices

School staff have the specific power under the Education and Inspections Act 2006 (which has been increased by the Education Act 2011) to search for and, if necessary, delete inappropriate images or files on pupils' electronic devices, including mobile phones, iPads and other tablet devices, where they believe there is a 'good reason' to do so.

When deciding whether there is a good reason to examine or erase data or files on an electronic device, staff must reasonably suspect that the data or file in question has been, or could be, used to:

- > Cause harm, and/or
- > Disrupt teaching, and/or
- > Break any of the school rules

If inappropriate material is found on the device, it is up to the staff member in conjunction with the DSL or other member of the senior leadership team to decide whether they should:

- > Delete that material, or
- > Retain it as evidence (of a criminal offence or a breach of school discipline), and/or
- > Report it to the police

Any searching of pupils will be carried out in line with the DfE's latest guidance on <u>screening</u>, <u>searching and confiscation</u>.

Any complaints about searching for or deleting inappropriate images or files on pupils' electronic devices will be dealt with through the school complaints procedure.

7. Acceptable use of the internet and email in school

- The school provides each member of staff, trustees and chair of the PTA with an email address. This email account should be used for school purposes only. Unless with the specific agreement of the head teacher.
- All work-related business should be conducted using the email address the school has provided.
- Staff must not share their personal email addresses with parents and pupils and must not send any work-related materials using their personal email account.
- Users must take care with the content of all email messages, as incorrect or improper statements can give rise to claims for discrimination, harassment, defamation, breach of confidentiality or breach of contract.
- Email messages are required to be disclosed in legal proceedings or in response to Subject
 Access Requests from individuals under the Data Protection Act 2018 in the same way as
 paper documents. Deletion from a user's inbox does not mean that an email cannot be
 recovered for the purposes of disclosure. All email messages should be treated as
 potentially retrievable therefore, do not write anything you would not want read by others.
- Staff must take extra care when sending sensitive or confidential information by email. Any
 attachments containing sensitive or confidential information, or the data of multiple
 individuals should be encrypted so that the information is only accessible by the intended
 recipient.
- If Users receive an email in error, the sender should be informed, and the email deleted. If the email contains sensitive or confidential information, the user must not make use of that information or disclose that information.
- If staff send an email in error which contains the personal information of another person, they must inform the head teacher immediately and follow our data breach procedure
- Private use of the internet may only take place outside of teaching hours (professional development activities are not deemed private). However, the school computers may not be used for the purpose of social networking.
- Receiving questionable material or chancing upon an undesirable website should notify the head teacher immediately.
- Keep personal details safe and do not give them out over the internet.
- Everyone should develop and maintaining knowledge of internet safety issues, particularly with regard to how they might affect children.

UNACCEPTABLE USE OF THE INTERNET

- It is not acceptable to access, transmit or create any offensive, obscene or indecent images, sounds, data or other material, as well as material that is defamatory, violent, abusive, racist, homophobic or that may cause needless anxiety.
- · Bringing the name of the school into disrepute.
- Breach of confidentiality that result in information being inappropriately made available to others, including through social networking sites used from phones and home computers.
- Receipt or transmission of material that infringes the copyright of another person or infringes the conditions of the GDPR.
- Transmission of commercial or advertising material or access to gambling websites.
- Violate the Data Protection Act 2018 by deliberately corrupting or destroying other users' data or violating privacy of others.
- Disrupting the work of others or wasting the time of staff or other users.
- Do not upload a photo to your email profile.

This is not an exhaustive list. The school reserves the right to amend this list at any time. The head teacher will use their professional judgement to determine whether any act or behaviour not on the

list above is considered unacceptable use of the school's ICT facilities. Staff who engage in any of the unacceptable activity listed above may face disciplinary action in line with the school's policies.

8. Staff and Pupils using mobile devices in school

- Staff must not give their personal phone numbers to parents or pupils.
- School phones must not be used for personal matters.
- If you record calls, callers **must** be made aware that the conversation is being recorded and the reasons for doing so.
- Mobile phones and personally owned devices may not be used in any way during lesson time unless permission is given by the head teacher. They should be switched off or silent at all times and stored securely out of sight of others. Where phones are used outside of lesson time such as at break time they must **not** be used in an area where there are pupils present. Suitable locations may be the staffroom or outside of the school site.
- No images or videos should be taken on mobile phones or personally owned devices. It is
 not permitted to take photos or videos of children on personal devices. Where photos are
 taken at staff social events, these should not be published without the express agreement of
 the people involved.
- Staff are not permitted to use their own mobile phones for contacting children or their families within or outside of the school in a professional capacity.
- Staff should never send to, or accept from anyone, texts or images that could be viewed as inappropriate or allow children to be 'friends' on social networking sites.
- All users with school emails should ensure their phones are protected with PIN codes in case of loss or theft.
- Staff should never store parents or pupil's telephone numbers on their mobile phone, as this
 allows the possibility of inappropriate contact. Where staff have friends, who are also parents
 a clear distinction should be made when in contact. Any matters raised about the school
 should be treated with care and referred to the appropriate person within school. Staff should
 take particular care when asked questions as these can be reported back to the school as
 "Mr/Mrs X said...."
- The taking of personal phone calls during work time should be kept to a reasonable minimum and should generally relate to emergency situations.
- Staff can give the school office number as an emergency contact number for dependents during the working day to minimise the need for checking mobile phones.

9. Staff using work devices outside school

Staff members using a work device outside school must not install any unauthorised software on the device and must not use the device in any way which would violate the school's terms of acceptable use, as set out in appendix 3.

Staff must ensure that their work device is secure and password-protected, and that they do not share their password with others. They must take all reasonable steps to ensure the security of their work device when using it outside school. Any USB devices containing data relating to the school must be encrypted.

If staff has any concerns over the security of their device, they must seek advice from the ICT manager.

Work devices must be used solely for work activities.

10. How the school will respond to issues of misuse

Where a pupil misuses the school's ICT systems or internet, we will follow the procedures set out in our policies on [behaviour and ICT and internet acceptable use. The action taken will depend on the individual circumstances, nature and seriousness of the specific incident, and will be proportionate.

Where a staff member misuses the school's ICT systems or the internet, or misuses a personal device where the action constitutes misconduct, the matter will be dealt with in accordance with the [staff disciplinary procedures/staff code of conduct and employee handbook]. The action taken will depend on the individual circumstances, nature and seriousness of the specific incident.

The school will consider whether incidents which involve illegal activity or content, or otherwise serious incidents, should be reported to the police.

11. Training

All new staff members will receive training, as part of their induction, on safe internet use and online safeguarding issues including cyber-bullying and the risks of online radicalisation.

All staff members will receive refresher training at least once each academic year as part of safeguarding training, as well as relevant updates as required through emails and staff meetings.

The DSLs will undertake child protection and safeguarding training, which will include online safety, at least every 2 years. They will also update their knowledge and skills on the subject of online safety at regular intervals, and at least annually.

Trustees will receive training on safe internet use and online safeguarding issues as part of their safeguarding training.

Volunteers will receive appropriate training and updates, if applicable.

More information about safeguarding training is set out in our child protection and safeguarding policy.

12. Monitoring arrangements

The DSL logs behaviour and safeguarding issues related to online safety. An incident report log can be found in appendix 5.

13. Links with other policies

This online safety policy is linked to our:

- > Child protection and safeguarding policy
- > Positive Behaviour policy
- > Anti-Bullying Policy
- > Staff Code of Conduct
- > Data protection policy and privacy notices
- > Complaints procedure
- > ICT and internet acceptable use policy

Appendix 1: EYFS and KS1 Acceptable Use Agreement Pupils and Parents/Carers)

ACCEPTABLE USE OF MMPS ICT SYSTEMS AND INTERNET: AGREEMENT FOR PUPILS AND PARENTS/CARERS

AND PARENTS/CARERS				
Name of pupil:	Year Group:			
When I use the school's ICT systems (like computers) and get onto the internet in school I will:				
 Ask a teacher or adult if I can do so before using them 				
 Only use websites that a teacher or adult has told me or allowed 	ed me to use			
Tell my teacher immediately if:				
 I click on a website by mistake 				
 I receive messages from people I don't know 				
 I find anything that may upset or harm me or my friends. 	ends			
Use school computers for school work only				
I will be kind to others and not upset or be rude to them				
 Look after the school ICT equipment and tell a teacher straight away if something is broken or not working properly 				
 Only use the username and password I have been given 				
Try my hardest to remember my username and password				
 Never share my password with anyone, including my friends. 				
 Never give my personal information (my name, address or telephone numbers) to anyone without the permission of my teacher or parent/carer 				
Save my work on the school network				
Check with my teacher before I print anything				
Log off or shut down a computer when I have finished using it				
I agree that the school will monitor the websites I visit and the if I don't follow the rules.	at there will be consequences			
Signed (pupil):	Date:			
Parent/carer agreement: I agree that my child can use the school's ICT systems and internet when appropriately supervised by a member of school staff. I agree to the conditions set out above for pupils using the school's ICT systems and internet, and for using personal electronic devices in school, and will make sure my child understands these.				
Signed (parent/carer):	Date:			

Appendix 2: KS2 Acceptable Use Agreement Pupils and Parents/Carers

ACCEPTABLE USE OF THE SCHOOL'S ICT SYSTEMS AND INTERNET: AGREEMENT FOR PUPILS AND PARENTS/CARERS

Name of pupil:	Year Group:				
I will read and follow the rules in the acceptable use agreement policy When I use the school's ICT systems (like computers) and get onto the internet in school I will:					
 Always use the school's ICT systems and the internet responsibly and for educational purposes only 					
• Only use them when a teacher is present, or with a teacher's permission					
 Keep my username and passwords safe and not share thes 	se with others				
 Keep my private information safe at all times and not give my name, address or telephone number to anyone without the permission of my teacher or parent/carer 					
 Tell a teacher (or sensible adult) immediately if I find any material which might upset, distress or harm me or others 					
 Always log off or shut down a computer when I'm finished w 	orking on it				
I will not:					
 Access any inappropriate websites including: social networking sites, chat rooms and gaming sites unless my teacher has expressly allowed this as part of a learning activity 					
 Open any attachments in emails, or follow any links in emails, without first checking with a teacher 					
 Use any inappropriate language when communicating onlin 	e, including in emails				
 Log in to the school's network using someone else's details 					
 Arrange to meet anyone offline without first consulting my parent/carer, or without adult supervision 					
If I bring a personal electronic device into school:					
 I will not use it during lessons, clubs or other activities organised by the school, without a teacher's permission 					
 I will use it responsibly, and will not access any inappropriate websites or other inappropriate material or use inappropriate language when communicating online 					
I agree that the school will monitor the websites I visit and that there will be consequences if I don't follow the rules.					
Signed (pupil):	Date:				
Parent/carer's agreement: I agree that my child can use the school's ICT systems and internet when appropriately supervised by a member of school staff. I agree to the conditions set out above for pupils using the school's ICT systems and internet, and for using personal electronic devices in school, and will make sure my child understands these.					

Date:

Signed (parent/carer):

Appendix 3: Acceptable Use Agreement Staff, trustees, volunteers and visitors

ACCEPTABLE USE OF THE SCHOOL'S ICT SYSTEMS AND INTERNET: AGREEMENT FOR STAF	F,
GOVERNORS, VOLUNTEERS AND VISITORS	

GOVERNORS, VOLUNTEERS AND VISITORS				
Name:				
Role:				
When using the school's ICT systems and accessing the internet in school, work device (if applicable), I will not:	or outside school on a			
 Access, or attempt to access inappropriate material, including but not limited to material of a violent, criminal or pornographic nature (or create, share, link to or send such material) 				
Use them in any way which could harm the school's reputation				
Access social networking sites or chat rooms				
 Use any improper language when communicating online, including in emails or other messaging services 				
• Install any unauthorised software, or connect unauthorised hardware or devices to the school's network				
Share my password with others or log in to the school's network using someone else's details				
Take photographs of pupils without checking with teachers first				
• Share confidential information about the school, its pupils or staff, or other members of the community				
Access, modify or share data I'm not authorised to access, modify or share				
Promote private businesses, unless that business is directly related to the school.	loc			
I will only use the school's ICT systems and access the internet in school, or outside device, for educational purposes or for the purpose of fulfilling the duties of my role				
I agree that the school will monitor the websites I visit and my use of the school's ICT facilities and systems.				
I will take all reasonable steps to ensure that work devices are secure and passworthem outside school, and keep all data securely stored in accordance with this pol protection policy.				
I will let the designated safeguarding lead (DSL) and ICT manager know if a pupil found any material which might upset, distress or harm them or others, and will als any such material.				
I will always use the school's ICT systems and internet responsibly, and ensure that pupils in my care do so too.				
Signed (staff member/trustee/volunteer/visitor):	Date:			

Appendix 4: Online Safety Incident Report Log

ONLINE SAFETY INCIDENT LOG						
Date	Where the incident took place	Description of the incident	Action taken	Name and signature of staff member recording the incident		